



REPLACEMENT SHEET

Open Digital Marketplaces/Applications <u>40</u>
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Portal Services <u>42</u>				
Knowledge <u>50</u> Management	Security <u>52</u>	Personalization <u>54</u>	Aggregation <u>56</u>	Presentation <u>58</u>

Communication Services <u>44</u>				
Web Mail <u>60</u>	Calendar <u>62</u>	Wireless <u>64</u>	Instant <u>66</u> Messaging	Unified <u>68</u> Messaging

Web, Application, and Integration Services <u>46</u>				
Web <u>70</u> Server	Application <u>72</u> Server	B2B <u>74</u> Integration	EAI <u>76</u> Integration	Business Process <u>78</u> Automation

Unified User Management Services <u>48</u>				
Directory <u>80</u> Server	Meta <u>82</u> Directory	Delegated <u>84</u> Administration	PKI <u>86</u>	Policy <u>88</u>

Operating System <u>30</u>

Network & Systems Infrastructure <u>32</u>
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28
Internet
Service
Deployment
Platform

(PRIOR ART)
FIGURE



REPLACEMENT SHEET

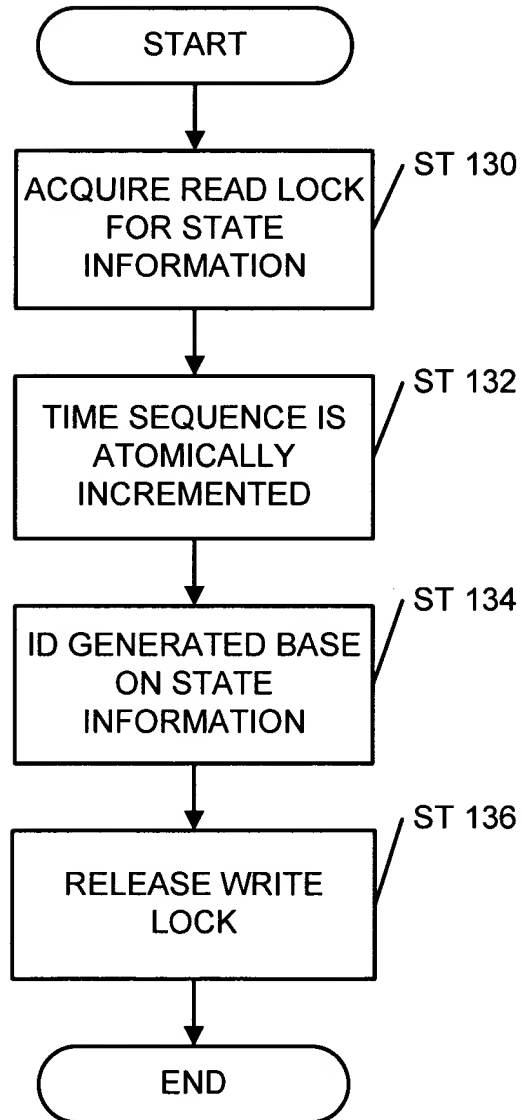


FIGURE 11